



Coronavirus (CV-19) Help & Support Contact List

Organisation/Group	Service	Contact Details	Website
Ashton Pioneer Homes (Customer Services)	Covid-19 guidance, report urgent and non-urgent repairs. Rent and payment queries. General Advice	0161 343 8128 0161 308 5409	www.ashtonpioneerhomes.co.uk www.facebook.com/AshtonPioneer www.twitter.com/AshtonPioneer
Ashton Pioneer Homes (Out of Hours – Neighbourhood Services)	Emergencies , general enquires, and reporting Anti-Social Behaviour	0161 339 9377 'Concierge' option on intercom	
Tameside Council	Shopping, medical supplies, Welfare Rights, Fresh food and grocery outlets offering deliveries, school and business closures, volunteer opportunities	0161 342 8355	tameside.gov.uk/coronavirus
West End Mutual Aid (WEMA)	Volunteer group for West End of	To access support:	westendaid@gmail.com

	Ashton, offers shopping and medication delivery, paying rent and bills for you, welfare checks/calls. Volunteer opportunities	07787375147 To give support: 07787375034	
Action Together	Volunteering opportunities , Mutual Aid (food, shopping, medication) welfare calls,	Enquiries encouraged online	www.actiontogether.org.uk/co-vid-19
Greater Manchester Police (GMP) including Neighbourhood Policing Teams for St Peters and Holy Trinity Wards	Report anti-social behaviour, crimes, breaches of social distancing, live chat facility	101 999 (in the event of an emergency)	www.gmp.police.uk www.gmp.police.uk/tua/tell-us-about/c19/tell-us-about-possible-breach-coronavirus-measures/
Gov.uk	CV-19 advice and guidance. Benefit information and changes to legislation	N/A	www.gov.uk
NHS	Advice on CV-19 plus symptom checker. Stay At Home information. Symptom	111 999 (in the event of a medical emergency only)	www.111.nhs.uk

	managem nt and emergency call back service from clinician to manage treatment if needed.		
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